# CASE STUDY



Percorsi per le competenze trasversali e per l'orientamento

# 90 minutes

In pairs (Student A: importer, carrier; Student B: exporter, issuing bank clerk)

# An international transaction

# **BUSINESS SCENARIO**

Food Importers LLC, based in New York, would like to expand their business, which sells Italian food products in American stores and restaurants. In particular, they are looking for an Italian PDO (Protected Designation of Origin) cheese exporter.

# STEP 1 ENQUIRY

# Role: importer (Student A)

You are purchaser manager Michelle Caruso at *Food Importers LLC* (189 W 55th St, New York City, NY 10019-4902). After researching potential exports, you have identified and selected the Italian cheese producer and exporter *Best Italian Cheese*. Contact Mr Gianni Castelli from *Best Italian Cheese* and write an enquiry email on 10th February 20... in which you:

- introduce yourself and show interest in importing their products
- say you would like to receive their catalogue and best quotation
- ask for information about Aged Pecorino and Sharp Provolone
- would like to know about their delivery and payment terms
- express hope for future business relationships.



# STEP 2 REPLY TO ENQUIRY

# Role: exporter (Student B)

You are Gianni Castelli from *Best Italian Cheese*, Via Garibaldi, 18, 40124 Bologna. You have received an enquiry from Food Importers LLC, who are interested in establishing a business relationship with you.

On 13th February 20... reply to the enquiry and:

- thank Michelle Caruso for contacting you
- say you have attached your new catalogue and up-todate price list
- state your delivery (30 days from receipt of order) and payment terms (Irrevocable Letter of Credit at 30 days)
- close appropriately.

# STEP 3 ORDER

# Role: importer (Student A)

After examining *Best Italian Cheese*'s catalogue and price list, on 20th February 20.. you place a trial order for 50 kg of Sharp Provolone (art. No. 1364, price \$60 per kg) and 80 kg of Aged Pecorino (art. No. 1389, price \$48 per kg). The cheese will be shipped by ocean vessel by 7th March. Complete the order form.

DATE ORDER NO. BJ498 2 CUSTOMER QUANTITY ART. NO. **UNIT PRICE (\$)** TOTAL DESCRIPTION 5 9 11 12 8 10

DELIVERY: consignment on <sup>13</sup>



			IMPORTER:				
Order number	Date	Bank	Delivery	Payment	Customer Code	Swift	
91317	21.02.20	Banca Nazionale del Lavoro IT60X010050240 400000086495	3	4	73422	BNLIITRRXXX	
Packaging	Item Code	Description	Quantity (kg)	Unit Price (\$)	Total price (\$)	VAT	
n. 1 x 20' insulated marked	1364 1389	Sharp Provolone	8 80	9 10	11	0% 0%	
-	1	1	I	Freight Insurance	<sup>13</sup> 250	1	
1				INVOICE TOTAL	14		

# STEP 4 INVOICE

#### Role: exporter (Student B)

You have received the order from Food mporters LLC in New York. On 21st ebruary 20... you prepare the pro forma nvoice No. 119 with this data:

- goods packed in one 20-inch insulated foam container and marked BEST ITALIAN CHEESE
- delivery terms: CIF New York
- last date of shipment: 7th March 20...
- cost of freight \$390, insurance \$250
- payment: by irrevocable letter of credit at 30 days
- Letter of Credit expiry date: 21st March 20...
- no VAT for exports to the USA.
- Complete the document.

BILL OF LADIN		B/L No. WF-901				
SHIPPER		CARRIER NAME           2				
CONSIGNEE	*****		VESSEL PORT OF LOADIN PORT OF DISCHA		MSC Venus	
MARKS AND NUMBERS	7		DESCRIPTION OF GOODS		GROSS WEIGHT	
MEASUREMENTFREIGHT0,60 m³Prepaid					OF ORIGINAL B(S)L	
CLEAN B/L: goods	received	in apparent go	od order and condition	on		
PLACE OF ISSUE		DATE OF ISSUE		Inte	FOR THE CARRIER Intercargo Services Carlo Armanni	

# STEP 5 BILL OF LADING

#### Role: carrier (Student A)

You work for Intercargo Services, Via Bosco 57, 16121 Genova. On receipt of the goods, you have to issue a Bill of Lading dated 7th March 20... (ship departure date) to carry them to New York port. Complete the B/L.

Irrevocable Letter of Credit No. CFG31B000598						
Issue date: 2	Expiry Date: <sup>3</sup>					
Applicant:	Beneficiary:					
Advising Bank:	Amount: <sup>7</sup>					
Partial shipments: NOT allowed Transhipments: NOT allowed	Port of Loading: <sup>8</sup> Port of Destination: <sup>9</sup>					
Delivery terms: EXW Bologna	Latest date of shipment: 20th February 20					
Credit available against the documents	detailed herein and beneficiary's draft at 30 days.					
Description of goods: 10	, as per pro forma invoice No. 11 of 12					
Documents required: - signed invoice in three copies - packing list in three copies	<ul> <li>full set of clean Bill of Lading in two copies</li> <li>insurance policy in two copies.</li> </ul>					

- packing list in three copies
- certificate of Italian origin in three copies

All these documents must be presented within 15 days from the B/L date.

Authorized signature Michelle Caruso

#### STEP 6 LETTER OF CREDIT

# Role: clerk at issuing bank (Student B)

You work for the Bank of America, 550 7th Ave, New York City 10018. Your client Michelle Caruso from Food Importers LLC has presented all the necessary documents to open a credit in favour of Best Italian Cheese in Bologna. On 22nd February 20... you issue an irrevocable Letter of Credit at 30 days, which expires on 21st March 20... (15 days after the shipment) to be sent to Banca Nazionale del Lavoro, Piazza XX Settembre 18, 40121 Bologna. Complete the letter of credit.

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